



Talk in Action: Interactions, Identities, and Institutions (Language in Society)

John Heritage, Steven Clayman

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Talk in Action examines the language, identity, and interaction of social institutions, introducing students to the research methodology of Conversation Analysis.

- Features a unique focus on real-world applications of CA by examining four institutional domains: calls to emergency numbers, doctor-patient interaction, courtroom trials, and mass communication,
- Provides a theoretical and methodological overview of the roots of CA, reviewing the main developments and findings of research on talk and social institutions conducted over the past 25 years
- Showcases the significance of this subject to everyday events, making it ideal for students coming to the field for the first time
- Written by two leading figures in the field of Conversation Analysis

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